

# Eastern Connecticut Newcomer's Guide

*A guide to available state, municipal,  
and other services in eastern Connecticut*

*Published in:*

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English  
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Spanish*

*Provided by the*



Eastern Connecticut Association of REALTORS®  
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Norwich, CT 06360  
860-892-2595



[www.easterncrealtors.com](http://www.easterncrealtors.com)




# Welcome to Eastern Connecticut


**A great place to live, work and play!**

The members of the Eastern Connecticut Association of REALTORS® are pleased to provide you with this brochure which will help you to take full advantage of the services offered by the State of Connecticut and the town in which you choose to live.


The first step is to find a place to live. Historically, the purchase of real estate is an excellent investment.


## **A REALTOR® CAN SAVE YOU TIME AND ASSIST YOU IN BUYING A HOME OR FINDING A RENTAL BY:**


 Pre-selecting homes that are within your price range and meet your requirements for size, type, etc.;

 Scheduling appointments for you to view homes, even when the owners are not there;


 Advising you about financing options;

 Giving you current selling prices for houses similar to those you are considering as a basis of comparison;

 Guiding and directing you in obtaining up-to-date information concerning taxes, school districts, and other information in areas that are of interest to you;


 Handling negotiations regarding the amount and terms of your offer;


 Scheduling a house inspection and other inspections that you have requested;


 Obtaining a Property Condition Disclosure Form and Title X Lead-Based Paint Disclosure where required of the seller;

 Explaining required state and federal forms;

 Explaining representation options;

 Providing you with a choice of professionals, such as attorneys or surveyors, when appropriate; and

 Providing you with sources for the information that you wish to obtain.

 Not all real estate licensees are REALTORS®. Membership in the National, State, and Local Associations of REALTORS® means that the REALTOR® has subscribed to a strict Code of Ethics which is generally more strict than State real estate licensing regulations.

Complaints concerning REALTORS® who have violated the Code of Ethics may be filed with the local Association of which the REALTOR® is a member.

**In addition to this brochure, we encourage you to visit the Eastern Connecticut Association of REALTORS'® web site at**

**[www.easterncrealtors.com](http://www.easterncrealtors.com)**

**Here you will find a wealth of information that is not included in this brochure.**

The site is divided into four main pages, Buy, Sell, Learn, and Join.

The Buy page alone includes:

The ECAR Foreign Language Directory at <http://www.easterncrealtors.com/84.html> which contains contact information for REALTOR® who speak 16 different languages

Information for Homebuyers in English, and Spanish

Mortgage Calculators

Qualifying for a mortgage

20 Terms to know

Which Mortgage is Best?

Search for Financing

Mortgage Interest Rates

The Sell page has an International page which has:

ECAR Foreign Language Directory

Currency Conversion

Measurement Conversion Tables

The ECAR International Committee

National Association of REALTORS® International Resources



# TOWN SERVICES

Each town in the State of Connecticut has a town hall where residents can find and access local government services. Each town hall offers police and emergency services, including fire departments and emergency medical services. This brochure is designed to help you locate and access these services.

## EMERGENCY SERVICES: MEDICAL AND POLICE

- Emergency telephone number is 9-1-1
- Call 911 when you have an urgent medical problem, a fire, in an automobile accident or a victim of a crime.
- Be calm and speak clearly when calling.
- Give your name, phone number, location and nature of the emergency so that the proper help can be sent to you.

## SERVICES OFFERED AT TOWN HALL

### Town Clerk:

- Marriage license (you must get a license to marry)
- Dog license (you must license your dogs in Connecticut)
- Other services available Registrar of Voters:
- Register to vote in Local, State and National elections.

### Planning and Zoning Department:

Apply for a building permit to build a home or make changes to your present home.

### Health Department:

Contact for building, sanitation, and health concerns.

## OTHER IMPORTANT FACTS:

- Most towns pick up trash once or twice a week
- Most towns require residents to recycle
- Most towns require dogs to be leashed
- Towns plow the snow and ice on the roads and maintain the roads
- You must plow your own driveway and sidewalks
- Most towns have a wide range of religious denominations.
- More information available at the town halls

## CONNECTICUT DEPARTMENT OF MOTOR VEHICLES:

- You must register all motor vehicles with the Department of Motor Vehicles.
- You must secure a driver's license within 30 days of moving to Connecticut.
- Call 1-800-842-8222, 860-263-5700, or go to the Dept. of Motor Vehicle's web site at <http://www.ct.gov/dmv> for more information.

# EASTERN CONNECTICUT TOWN INFORMATION

Brief Town Profiles: <http://www.easternctrealtors.com/townprofiles.html>

Detailed Town Demographics: <http://www.cerc.com/townprofiles/default.asp>

Connecticut Department of Education School Profiles:


<http://www.csde.state.ct.us/public/cedar/profiles/index.htm>

CITY/TOWN	CITY/TOWN HALL PHONE NUMBER (860)	Town Hall Web Site Town Library Web Site
Ashford 5 Town Hall Rd. 06278	487-2060	<a href="http://www.ashfordtownhall.org">http://www.ashfordtownhall.org</a> <a href="http://www.babcocklibrary.org">http://www.babcocklibrary.org</a>
Bozrah 1 River Rd. 06334	889-2689	<a href="http://www.munic.state.ct.us/Bozrah/bozrah.htm">http://www.munic.state.ct.us/Bozrah/bozrah.htm</a> -
Brooklyn 4 Wolf Den Rd. 06234	779-3411	<a href="http://www.brooklynct.org">http://www.brooklynct.org</a> <a href="http://www.brooklynct.org/anm/templates/?a=985">http://www.brooklynct.org/anm/templates/?a=985</a>
Canterbury 1 Municipal Dr. 06331	546-9693	<a href="http://www.canterbury-ct.org">http://www.canterbury-ct.org</a> <a href="http://www.canterburylibrary.org/">http://www.canterburylibrary.org/</a>
East Lyme 108 Pennsylvania Ave. 06357	739-6931	<a href="http://www.eltownhall.com/">http://www.eltownhall.com/</a> <a href="http://www.ely.lioninc.org">http://www.ely.lioninc.org</a>
Eastford 16 Westford Rd. 06242	974-0133	<a href="http://www.munic.state.ct.us/eastford/eastford.htm">http://www.munic.state.ct.us/eastford/eastford.htm</a> <a href="http://www.munic.state.ct.us/eastford/library.htm">http://www.munic.state.ct.us/eastford/library.htm</a>
Franklin 7 Meeting House Hill Rd. 06254	642-7352	<a href="http://www.franklinCT.com">http://www.franklinCT.com</a> <a href="http://www.calvertlibrary.org/">http://www.calvertlibrary.org/</a>
Griswold 28 Main St. Jewett City 06351	376-7060	<a href="http://www.griswold-ct.org/">http://www.griswold-ct.org/</a>
Groton 45 Fort Hill Rd. 06340	441-6640	<a href="http://www.town.groton.ct.us/">http://www.town.groton.ct.us/</a> <a href="http://www.town.groton.ct.us/library/">http://www.town.groton.ct.us/library/</a>
Killingly 173 Main St., Danielson 06239	779-5300	<a href="http://www.killinglyct.gov">http://www.killinglyct.gov</a> <a href="http://www.killinglypubliclibrary.org">http://www.killinglypubliclibrary.org</a>

CITY/TOWN	CITY/TOWN HALL PHONE NUMBER (860)	Town Hall Web Site Town Library Web Site
Ledyard 741 Colonel Ledyard Highway 06339	464-8740	<a href="http://www.town.ledyard.ct.us/">http://www.town.ledyard.ct.us/</a> <a href="http://www.lioninc.org/ledyard">http://www.lioninc.org/ledyard</a>
Lisbon 1 Newent Rd. 06351	376-3400	No web site.
Montville 310 Norwich New London Tpke 06382	848-3030	<a href="http://www.townofmontville.org">http://www.townofmontville.org</a> <a href="http://www.townofmontville.org/CMS/default.asp?CMS_AreaID=140">http://www.townofmontville.org/CMS/default.asp?CMS_AreaID=140</a>
New London 181 State St. 06320	447-5204	<a href="http://www.ci.new-london.ct.us/">http://www.ci.new-london.ct.us/</a> <a href="http://www.plnl.org/">http://www.plnl.org/</a>
North Stonington 40 Main St. 06359	535-2877	<a href="http://www.northstoningtonct.gov/">http://www.northstoningtonct.gov/</a> <a href="http://www.wheelerlibrary.org">http://www.wheelerlibrary.org</a>
Norwich 100 Broadway 06360	823-3700	<a href="http://www.norwichct.org/">http://www.norwichct.org/</a> <a href="http://www.otislibrarynorwich.org/">http://www.otislibrarynorwich.org/</a>
Plainfield 8 Community Ave. 06374	230-3033	<a href="http://www.plainfieldct.org/">http://www.plainfieldct.org/</a> <a href="http://www.aldrichlibrary.org">http://www.aldrichlibrary.org</a>
Pomfret 67 Hampton Rd. 06258	974-1508	<a href="http://www.pomfretct.org/">http://www.pomfretct.org/</a> <a href="http://www.pomfretct.org/library.html">http://www.pomfretct.org/library.html</a>
Preston 389 Route 2 06361	887-5581	<a href="http://www.preston-ct.org/">http://www.preston-ct.org/</a> <a href="http://www.prestonlibrary.org/">http://www.prestonlibrary.org/</a>
Putnam 126 Church St. 06260	963-6800	<a href="http://www.putnamct.us/">http://www.putnamct.us/</a> <a href="http://www.putnamct.us/absolutenmnet/templates/?a=865&amp;z=211">http://www.putnamct.us/absolutenmnet/templates/?a=865&amp;z=211</a>
Salem 270 Hartford Rd. 06420	859-3873	<a href="http://www.salemct.gov">http://www.salemct.gov</a> <a href="http://www.salemct.gov/Pages/SalemCT_Library/index">http://www.salemct.gov/Pages/SalemCT_Library/index</a>
Sprague 22 Bushnell Hollow Rd., Baltic 06330	822-6580	<a href="http://www.ctsprague.org">http://www.ctsprague.org</a> <a href="http://spraguepublic.library.googlepages.com/home">http://spraguepublic.library.googlepages.com/home</a>

CITY/TOWN	CITY/TOWN HALL PHONE NUMBER (860)	Town Hall Web Site Town Library Web Site
Sterling 1183 Plainfield Pike Oneco 06373	564-2904	<a href="http://sterlingct.us">http://sterlingct.us</a>  <a href="http://www.sterlingct.us/library.htm">http://www.sterlingct.us/library.htm</a>
Stonington 152 Elm St. 06378	535-5000	<a href="http://stoningtonct.virtualtownhall.net/">http://stoningtonct.virtualtownhall.net/</a>  <a href="http://www.stoningtonfreelibrary.org">http://www.stoningtonfreelibrary.org</a>
Thompson 815 Riverside Dr. N. Grosvendale 06255	923-9561	<a href="http://www.thompsonct.org">http://www.thompsonct.org</a> <a href="http://www.thompsonhistorical.org">http://www.thompsonhistorical.org</a>  <a href="http://www.thompsonpubliclibrary.org/">http://www.thompsonpubliclibrary.org/</a>
Voluntown 115 Main St. 06384	376-3927	No web site.
Waterford 15 Rope Ferry Rd. 06385	442-0553	<a href="http://www.waterfordct.org/">http://www.waterfordct.org/</a>  <a href="http://www.waterfordpubliclibrary.org">http://www.waterfordpubliclibrary.org</a>
Woodstock 415 Route 169 06281	928-0208	<a href="http://www.townofwoodstock.com/">http://www.townofwoodstock.com/</a>  <a href="http://www.townofwoodstock.com/Default.aspx?tabid=286">http://www.townofwoodstock.com/Default.aspx?tabid=286</a>

# USEFUL WEBSITES

<b>Living in Connecticut</b>	
Housing in Eastern Connecticut	<a href="http://www.easternctrealtors.com">www.easternctrealtors.com</a>
 State of CT	<a href="http://www.ct.gov">www.ct.gov</a> (Click on "Living" for more info about living in CT)
Passport Information	<a href="http://www.travel.state.gov">www.travel.state.gov</a>
Dept. of Motor Vehicles	<a href="http://www.ct.gov/dmv">www.ct.gov/dmv</a>
Veterinarian CT Directory	<a href="http://www.vetweb.net/us/ct.html">http://www.vetweb.net/us/ct.html</a>
CT Child Day Care Licensing Program	<a href="http://www.ct.gov/dph/cwp/view.asp?a=3141&amp;Q=387158&amp;dphNav_GID=1823">http://www.ct.gov/dph/cwp/view.asp?a=3141&amp;Q=387158&amp;dphNav_GID=1823</a>
2-1-1 Infoline for available social services	<a href="http://www.infoline.org">www.infoline.org</a>
<b>Area Hospitals</b>	
William W. Backus Hospital	<a href="http://www.backushospital.org">www.backushospital.org</a>
L & M Hospital	<a href="http://www.lmhospital.org">www.lmhospital.org</a>
Day Kimball Hospital	<a href="http://www.daykimball.org">www.daykimball.org</a>
Windham Community Memorial Hospital	<a href="http://www.Windhamhospital.org">www.Windhamhospital.org</a>
Westerly, RI Hospital	<a href="http://www.westerlyhospital.org/">http://www.westerlyhospital.org/</a>
<b>Chambers of Commerce</b>	
Chamber of Commerce Eastern CT	<a href="http://www.chamberect.com">www.chamberect.com</a>
Greater Mystic Chamber	<a href="http://www.mysticchamber.org">www.mysticchamber.org</a>
Northeast Chamber of Commerce	<a href="http://www.nectchamber.com/">http://www.nectchamber.com/</a>
Greater Norwich Chamber of Commerce	<a href="http://www.norwichchamber.com">www.norwichchamber.com</a>
Greater Westerly-Pawcatuck Chamber	<a href="http://www.westerlychamber.org/">http://www.westerlychamber.org/</a>

# USEFUL WEB SITES

<b>Public Health</b>	
CT Dept. of Public Health <a href="http://www.ct.gov/dph">www.ct.gov/dph</a> (Click on links on the left and top of page for more info)	
American Public Health Association <a href="http://www.cdc.gov">www.cdc.gov</a>	
National Disaster Medical System <a href="http://www.hhs.gov/aspr/oepo/ndms/index.html">http://www.hhs.gov/aspr/oepo/ndms/index.html</a>	
	American Red Cross <a href="http://www.charteroak.redcross.org">www.charteroak.redcross.org</a>
<b>Transportation &amp; Travel</b>	
Bradley International Airport <a href="http://www.bradleyairport.com">www.bradleyairport.com</a>	
T.F. Green International Airport <a href="http://www.pvdairport.com">www.pvdairport.com</a>	
AMTRAK Train Service <a href="http://www.amtrak.com">www.amtrak.com</a>	
Metro North Train Service <a href="http://www.mta.info/mnr">www.mta.info/mnr</a>	
Shoreline East Train Service <a href="http://www.shorelineeast.com">www.shorelineeast.com</a>	
	SEAT (SouthEast Area Transit) Bus Service <a href="http://www.seatbus.com">www.seatbus.com</a>
Greyhound Bus Terminal <a href="http://www.Grevhound.com">www.Grevhound.com</a>	
<b>Other Useful Links</b>	
Places of worship <a href="http://www.ctrivervalley.com/4-Connecticut-CT-in-of/churches-in-CT-synagogue/index.htm">http://www.ctrivervalley.com/4-Connecticut-CT-in-of/churches-in-CT-synagogue/index.htm</a>	
Pet Care services <a href="http://petcarechannel.localwin.com/Dog-boarding/Connecticut.html">http://petcarechannel.localwin.com/Dog-boarding/Connecticut.html</a>	
Lyme disease <a href="http://www.lymediseaseassociation.org/">http://www.lymediseaseassociation.org/</a>	
	Girl Scouts <a href="http://www.gsofct.org">www.gsofct.org</a>
	Boy Scouts <a href="http://www.ctrivers.org/">http://www.ctrivers.org/</a>

# IMPORTANT PHONE NUMBERS

## ABUSE/NEGLECT

Child Abuse & Neglect Hotline  
1-800-842-2288 (24 hours)

Domestic Violence Program Hotline  
1-888-774-2900

Elderly Abuse in the Community  
1-888-385-4225

Long-Term Care Ombudsman  
For referral to closest  
1-866-388-1888

ALCOHOL/DRUG ABUSE AI-Anon/Alateen  
1-888-8AL-ANON (825-2666)

## CHILDREN/YOUTH

Child Abuse & Neglect Hotline  
1-800-842-2288 (V)  
1-800-624-5518 (TTY)

Child Support Information & Problem Resolution  
1-800-228-KIDS (5437)

DCF Adoption information  
1-800-842-6348

DCF Foster Parent Recruitment  
1-888-KID-HERO (543-4376)

Gay/Lesbian Youth  
True Colors  
1-888-565-5551

Help Me Grow &  
Child Development Infoline  
1-800-505-7000

HUSKY Healthcare for Uninsured Kids & Youth  
1-877-CT-HUSKY (284-8759)

National Center for Missing & Exploited Children  
1-800-THE-LOST (843-5678)

National Runaway Switchboard  
1-800-RUNAWAY (786-2929)

## CIVIL RIGHTS

CT Commission on Human Rights & Opportunities  
1-800-477-5737

Permanent Commission on the Status of Women  
860-240-8300

## CONSUMER SERVICES

Better Business Bureau  
203-269-2700

CT Dept. of Consumer Protection  
1-800-842-2649

CT Dept. of Public Utility Control  
1-800-382-4586

Consumer Credit Counseling  
1-866-515-2227

U.S. Consumer Product Safety Commission  
1-800-638-2772

## DISABILITIES

Birth to Three Early Intervention & Child Development  
Infoline  
1-800-505-7000

Brain Injury Assn. of CT  
1-800-278-8242

Child Find (Special  
Education Information)  
1-800-445-2722 (V/TTY)

CT Board of Education & Services for the Blind  
1-800-842-4510 (V)  
860-602-4002 (TTY)

CT Bureau of Rehabilitation Services  
1-800-537-2549 (V)  
860-424-4839 (TTY)

CT Commission on the Deaf & Hearing Impaired  
1-800-708-6796 (V/TTY)

CT Dept. of Developmental Services  
1-866-433-8192 (V)  
1-800-418-6079 (TTY)

CT Down Syndrome Congress  
1-888-486-8537

CT Office of Protection & Advocacy for Persons with  
Disabilities  
1-800-842-7303 (V/TTY)  
860-297-4380 (TTY)

Easter Seals of CT  
1-800-874-7687

## ELDER SERVICES

CT Home Care Program for Elders  
1-800-445-5394

Dept. of Social Services Elderly I & R  
1-800-443-9946

Partnership for Long-Term Care Insurance  
1-800-547-3443

Prescription Drug Assistance (ConnPACE)  
1-800-423-5026

**ENVIRONMENT**

CT Dept. of Environmental Protection  
860-424-3000

Oil & Toxic Spills (DEP)  
860-424-3338

Wildlife Rescue  
860-424-3011

**FOOD**

Food Stamps  
1-800-385-4052

**GAMBLING ADDICTION**

CT Council on Problem Gambling Helpline  
1-800-346-6238

Gamblers Anonymous/Gain-Anon  
1-800-266-1908

Problem Gambling Services/Bettor Choice Programs  
860-344-2244

**HEALTH INFORMATION**

CDC Information Line  
1-800-CDC-INFO (232-4636)

American Cancer Society  
1-800-227-2345

American Diabetes Assn.  
1-888-342-2383

American Heart Assn.  
203-294-0088

American Lung Assn.  
1-800-LUNG-USA (586-4872)

Cancer Care  
1-800-813-HOPE (4673)

Cancer Information Service  
1-800-4CANCER (422-6237)

Juvenile Diabetes Foundation  
1-800-JDF-CURE (533-2873)

**LEGAL SERVICES**

Children's Law Center  
1-888-LAW-DOOR (529-3667)

CT Women's Education & Legal Fund  
1-800-479-2949

Statewide Legal Services  
1-800-453-3320

**MEDICAID**

Medicaid  
1-800-385-4052

**MEDICARE**

Center for Medicare Advocacy  
1-800-262-4414

Medicare Info/Claims  
1-800-MEDICARE (633-4227)

**MENTAL HEALTH**

Mental Health Assn. of CT  
1-800-842-1501

NAMI of CT  
1-800-215-3021

**POISON CONTROL**

Poison Control Center  
1-800-222-1222 (24 hours)

Pregnancy Exposure Riskline  
1-800-325-5391

**RAPE CRISIS**

Sexual Assault Crisis Hotline  
1-888-999-5545

En Espanol  
1-888-568-8332

**SOCIAL SECURITY**

National Office  
1-800-772-1213

**SUICIDE PREVENTION**

National Certified Crisis Hotline (24 hours)  
1-800-273-TALK (273-8255)

**UNEMPLOYMENT**

CT Dept. of Labor  
1-888-Cr-WORKS (289-6757)

**VETERANS**

US. Dept. of Veterans Affairs  
1-800-827-1000 (V)  
1-800-829-4833 (TTY)

**VICTIMS**

CT Office of Victim Services  
1-888-286-7347

**WELFARE**

CT Dept. of Social Services  
1-800-385-4052  
10